

Digital Device Survey

The purpose of this Quick Reference Document is to describe the steps of completing the Digital Device Survey located in the Parent Portal. Please note this survey is optional.

[Parent Portal](#)

[Completing the Survey](#)

[Home Internet Speed Test](#)

Parent Portal

Login to your Parent Portal account using a computer or web browser on your device. (This survey cannot be completed in the PowerSchool app)

Select your child, if you have multiple children in the parent portal this survey will need to be completed underneath each child's tab. **You can click "Copy Information from Previous Child" on the additional students tabs**



At the bottom left of your child's tab you will see "Digital Device Survey"

Exp	Last Week					
	M	T	W	H	F	M
10(A-E)						
43(A,E)	
44(A-E)						
45(A-E) 47(A-E)						
46(A-E) 49(A-E)						
48(A-E)						
64(A-E)						
72(A-E)						
43(B)
43(C)
43(D)

Completing the Survey

Click Digital Device Survey and complete the 7 Questions being asked. **If this is an additional child you are completing the survey for you can click "Copy Information from Previous Child" on the additional students tabs to the right of question 1.**

Copy Information from Previous Child

1. Does this student have a digital device(s) at home?

- **If** your answer is **"Yes, provided by School"** **then** Question 2 and 3 will automatically be marked **N/A**.
- **If** your answer is **"Yes, provided by home"** **then** you will select the type of device your home provides in Question 2. Question 3 will automatically be marked **N/A**.
- **If** your answer is **"Yes, provided by school and home"** **then** you will select the type of device your home provides in Question 2. Question 3 will automatically be marked **N/A**.
- **If** your answer is **"No"** **then** Question 2 will automatically be marked **N/A**.
- **If** your answer is **"Prefer not to answer"** **then** you will continue to Question 2.

2. If devices are provided by the home, indicate which device(s) are available for home use. Select all that apply.

- **If** your answer to **Question 1** was **"Yes, provided by School"** or **"No"** **then** Question 2 will automatically be marked **N/A**.
- **If** your answer to **Question 1** was **"Yes, provided by home"**, **"Yes, provided by school and home"**, or **"Prefer not to answer"** **then** you will select the types of devices your home provides or select "Prefer not to answer."

3. If students do not have access to digital devices at home, please indicate the reason(s). Select all that apply.

- **If** your answer to **Question 1** was **"Yes, provided by School"**, **"Yes, provided by home"**, or **"Yes, provided by school and home."** **then** Question 3 will automatically be marked **N/A**.
- **If** your answer to Question 1 was **"No"** or **"Prefer not to answer"** **then** you will select the reasons or select "Prefer not to answer."

4. Do students in your home have consistent internet access at home that is adequate to complete schoolwork?

- **If** your answer is **"Yes"** **then** Question 6 will automatically be marked **N/A**.
- **If** your answer is **"Sometimes"** **then** you will continue to Question 5.
- **If** your answer is **"No"** **then** Question 5 will automatically be marked **N/A**.
- **If** your answer is **"Prefer not to answer"** **then** you will continue to Question 5.

5. Which type(s) of internet service does the student(s) have access to at home? Select all that apply.

- **If** your answer to **Question 4** was **"Yes"**, **"Sometimes"** or **"Prefer not to answer"** **then** select all types of internet services provided at home or select "Prefer not to answer."
- **If** your answer to **Question 4** was **"No"** **then** Question 5 will automatically be marked **N/A**.

6. Please indicate the reason(s) for the lack of consistent, dependable internet access. Select all that apply.
 - If your answer to **Question 4** was "Yes" then Question 6 will automatically be marked **N/A**.
 - If your answer to **Question 4** was "Sometimes", "No" or "Prefer not to answer" then you will select the reasons or select "Prefer not to answer."
 7. What other sources do the students have for connecting to the internet outside of the home (when not in school)? Select all that apply.
 - Please select all that apply to your student or select "Prefer not to answer."
- Click "Next" in the bottom right corner.

Home Internet Speed Test

- You will now be asked to complete a "Home Internet Speed Test." Click the Blue "Start" button to begin the speed test and record the speeds in the appropriate boxes or select "Prefer not to answer". If you are on a device that is using cellular service or a device that is not in your home, please select "N/A". If you selected "No" on **Question 1** from the previous page, "N/A" has been selected for you and you do not need to start the speed test.

Record Download Speed (Mbps):

Record Upload Speed (Mbps):

N/A

Prefer not to answer

Digital Device Survey

Home Internet Speed Test

Instructions: Please START the following Internet Speed Test using the home internet connection and device that your student uses to do their schoolwork. Once the test has finished, please record the results in the below fields or select "Prefer not to answer". If you are on a device that is using a cellular service or a device that is not in your home, please select "N/A".

OpenSpeedTest™

DOWNLOAD	JITTER	PING	UPLOAD
361.35 Mbps	15.40 ms	22.3 ms	8.20 Mbps

Feb 1 2023 5:21 PM UTC

openspeedtest.com/results/57951539

Server: Piscataway
Carrier: Charter Communications Inc

Record Download Speed (Mbps)

Record Upload Speed (Mbps)

- N/A
 Prefer not to answer

Submit

- Click "**Submit**" in the bottom right corner.